

DELTEC SLA - AGM BATTERY WARRANTY

This AGM & Gel battery is warranted by Deltec Energy Solutions a member of the Hudaco group for a period of twelve months, from the date of sale, to be free of defect in material and workmanship only.

The Warranty

In the event of any defect in material and / or workmanship arising within the said twelve-month period, Deltec Energy Solutions a member of the Hudaco group undertakes in its sole discretion and subject to the following conditions to repair the defect or replace the battery at its own cost and without charge to the purchaser:

1. Any claim in terms of this warranty must be made as soon as the purchaser becomes aware of the defect.
2. The purchaser must return the defective battery to Deltec Energy Solutions or its duly authorised distributors/dealers for warranty inspection and testing, as per the instructions from its principals.
3. The purchaser must exhibit satisfactory proof of purchase of the battery from Deltec Energy Solutions or its duly authorised distributors/franchisors.
4. The purchaser must provide Deltec with data from the inverter that form part of the system. If that data is not available the warranty is null and void.

The warranty on the repaired or replaced battery will extend from the original date of sale of the defective battery.

This warranty shall not apply where this battery is used in An application whose specifications requires a battery of a different size/ampere hour capacity to this battery or where this battery is fitted below the suggested ampere hour capacity (at the 20 hour rate) of the system that it is intended for, or where this battery is damaged due to negligence, improper use / application, abuse, incorrect or over charging, sulfation, whether due to a faulty electrical system or charging apparatus, or battery management system, excessive / abnormal wear and tear, where the battery is fitted close to a heat source that raises the temperature on a constant basis above the levels as prescribed by the manufacturer, environmental conditions or any other damage arising from accident, civil commotion, labour / political unrest or rioting.

The warranty shall apply for use in solar applications.

This warranty shall NOT apply:

- if the purchaser cannot provide data from the inverter to Deltec for assessment
- if the battery was use in a system incapable of providing a report

No liability whatsoever will be accepted by Deltec Energy Solutions or its duly authorised distributors/ dealers/agents for any damage or losses howsoever caused and of whatsoever nature whether in contract and or, direct, or consequential or otherwise as sustained by the purchaser or any other person resulting from the failure or defect of this battery.

CLAIMS WILL NOT BE ACCEPTED UNDER THE FOLLOWING CONDITIONS:

Proof of purchase cannot be substantiated.

The battery is out of the warranty period.

The battery has been fitted to a system for which it was not intended.

The battery was used for the incorrect application.

The battery was used for a scrubber; sweeper, golf cart, Jet Ski, wheelchair, or radio.

The battery was incorrectly installed

The battery was allowed to stand for periods with or without current draw and has been subjected to long-term discharge and has resulted in the battery sulphating.

Battery terminals are damaged by melting and arcing, or are bent, twisted, chipped or otherwise distorted/damaged and or corroded.

The battery is dry due to overcharging or excessive tilting.

The battery is flat.

The battery casing is cracked or otherwise damaged.

The battery has been damaged due to overcharging, system failure which can damage the battery in any way, loose terminals causing sub-standard connections, defective solar panels or other sources of energy generation equipment or battery management systems

Non-conforming cable or poor quality cabling is used. Non-conforming or poor quality lugs are used

The battery has been discharged to below the manufacturers' depth of discharge curve.

The battery is used in a system that does not have automatic protection against over or undercharging

The battery casing is distorted in any way.

The batteries are placed in a room/rack/vehicle that does not have mechanical extraction and the temperature is above 22° (degrees) Celsius for a prolonged period of time.

Deltec has not seen the application where the battery is fitted.